Todis Age Verification: merchant guide

Module todisageverification. Age verification of buyers with a European identity wallet, through Todis.

1. Compatibility

PrestaShop	1.7.8, 8.2 and 9 (declared range: 1.7.8.0 to 9.99.99).
PHP	7.1.3 or later, with the `sodium` extension.
Themes	Tested, display included: Classic on 1.7.8, 8.2 and 9.2; Hummingbird on 8.2 and 9.2. PrestaShop 9.0 and 9.1 are not tested. Payment protection works with any theme, because it does not depend on a template. On Hummingbird 1.0.1 the "Age" step does not appear in the list of steps; the attestation message still shows at the top of the payment.
Languages	Buyer texts: French, English, Spanish, German and Italian. Administration: the same languages.

Third-party themes and third-party checkout modules are not guaranteed for the display of the step. A checkout that does not call the `actionCheckoutRender` hook does not show the step. On PrestaShop 8 and 9 the payment options stay hidden anyway; on 1.7.8 only the order barrier remains (the order is put on hold).

2. Installation

1. Open Modules > Module Manager, then "Upload a module".
2. Select the zip of the module and wait for the confirmation.
3. Click "Configure" on the module.

A new version installs over the old one in the same way. Pairing and settings (categories, ID document fallback) are kept. Uninstalling clears the state to restore on orders still on hold: put the state you want back by hand on those orders.

3. Activating the licence with the token

1. On the module page, in the "Todis connection" section, paste the Todis token in the "Todis token" field. It is the Todis token received at subscription, and it must be the token of the PrestaShop offer: another token is refused at pairing.
2. Click "Save".

The token is sent once to the age verification service and is never kept in your shop. The status then reads "Licence active" and the shop ID is shown. If Todis refuses the token later, the licence is suspended: for a cart with a product reserved for adults, the "Age" step shows a message without a button and payment stays closed; other carts sell normally. A banner at the top of the module

page says so. Once the licence is settled, everything returns to normal within 300 seconds, without pairing again. "Manage my subscription" opens the subscription area.

4. Configuration

Categories concerned

Select the categories whose products require an age check at checkout, then click "Save categories". Carts without such a product are not affected.

ID document fallback (option, on by default)

It is on from installation; you can turn it off and back on at any time in the module settings. You accept its limits when you subscribe (article 2 bis of the terms and conditions): biometric processing is done locally in the buyer's browser, under the merchant's responsibility. The date and the version of the accepted conditions are shown. With the option on, the "Age verification" step offers two choices: verify with the wallet, or "I do not have an identity wallet", which opens the verification page for this cart. Only the result comes back, adult or not.

Buyers who cannot verify their age

Create an authorisation link (valid 24 hours, single use) and send it to the buyer, who opens it in the browser holding the cart and clicks "Continue". The order is marked "age accepted by the merchant", never "age verified". You decide, under your sole responsibility. You can revoke a link that is still pending. On an order on hold, the "Todis Age Verification" box offers "Accept the buyer".

Legal texts

The terms, the data processing agreement and the privacy policy are linked at the bottom of the module page, with the accepted version when known.

5. Features

- **"Age" step in checkout.** The buyer verifies their age with a European identity wallet.
- **Payment options hidden** until the cart is attested.
- **Order on hold.** An order created without attestation gets a waiting state, restored if a payment module changes it. The "Age" column of the order list shows the status (verified, verified by ID document, accepted by the merchant, pending, wait closed).
- **Closed by default.** If the age verification service does not answer, checkout stays closed for the products concerned.
- **Relay only.** The rules and decisions stay on the service; the shop keeps its key and the point where the order is refused.

On hold: an order stays on hold as long as its age is not attested. If a payment module, or you, set a state that allows preparing or shipping the order, the module keeps that state, puts the order back on hold, and restores the state once the age is attested. A terminal state (cancelled, refunded,

payment error) passes: the wait is closed and a private note says so. If PrestaShop splits an order by carrier, each order stays on hold and is released by hand from the order page.

6. FAQ

The buyer has no identity wallet.

If the ID document fallback is on, the buyer can choose it. Otherwise they can retry, or contact the shop: you can send an authorisation link.

The buyer is refused.

The step says why (minor, or verification not completed) and recalls the recourse: retry, or ask the shop for a review of the order by a person.

Checkout is closed for adult products.

Either the licence is suspended (see the banner on the module page) or the age verification service does not answer. Other carts are not affected.

A banner says my version is no longer accepted.

Age verification is stopped and products reserved for adults cannot be ordered until you install the latest version (section 2). A too old version is never refused without notice by e-mail, 90 days at least, except for a security flaw.

Does the module add an override?

No. There is no override and no exception in order creation.

How do I test before opening the shop?

Place a test order with your theme.

7. Support

Support goes through the messaging of the Marketplace. Please give the module version, the PrestaShop version, the PHP version and the shop ID shown on the module page.